

PERTH MOTORHOME HIRE LTD

Terms and Conditions

Hirer(s) hereby agree(s) to the following terms and conditions:

1. BOOKING PROCEDURES

- a. At the time of booking, a deposit of two hundred and fifty pounds (£250) is required. This amount will be deducted from the total hire charge. In the event of cancellation this deposit is non-refundable.
- b. Bookings can be made by telephone or email, but deposit must be made on the day of booking. A booking confirmation and invoice will be sent to the hirer reflecting balances paid and balances due.
- c. The insurance security deposit must be paid by the hire date.
- d. All cheques to be made payable to "Perth Motorhome Hire Ltd." Cheques can only be accepted for payment if provided one week or more prior to the hire date. Cheques cannot be accepted on the day of hire.
- e. The Company reserves the right to rent the motorhome described on the website, via phone or viewed in person, or any substitute motorhome subject to all of the terms and conditions of this agreement.
- f. Please note there is a 2% surcharge on credit card transactions.

2. INSURANCE

- a. Included in the price of hire is full comprehensive insurance, covering the motorhome and its equipment only. Equipment excludes generators, child seats, bike rack and any other optional equipment.
- b. The insurance is only valid for the period of hire. The period of hire is from the collection date and time to the specified return date and time. Any late return or driving by non-named drivers would invalidate the insurance and constitute a traffic offence under the Road Traffic Act in which the driver may be liable to prosecution. The hirer and any driver will also be personally liable for any damage to the motorhome, any personal injuries, third party property damage, third party injuries and other related liabilities after the insurance expiry date and time.
- c. It is the driver's responsibility to provide full information on any driving convictions or health restrictions. Please note there may be insurance surcharges dependant on any of the above being applicable. Please also note that the insurance policy will be invalidated if the hirer or any driver misrepresents or withholds driving conviction or health restriction information. Should an insurance policy become invalidated for any reason, Perth Motorhome Hire Ltd (also referred to as "the Company" in this agreement) will hold the hirer responsible for all fines, losses, damages and other costs.
- d. An insurance security deposit of five hundred pounds (£500) must be paid by the motorhome collection date. This deposit is held against any and all damage to the motorhome. In the event that any damage to the motorhome is greater than five hundred pounds (£500), the hirer will be charged up to an additional two hundred fifty pounds (£250) to meet the deductible requirements of the insurance company.
- e. The Hirer shall be responsible for any and all of the Company's uninsured losses, which may arise as a result of the hire.
- f. The insurance security deposit will be returned to the hirer within a week after the end of the hire period providing that hirer(s) return the motorhome under the following conditions:
 - Clean,
 - Undamaged,
 - With all tyres, tools, accessories and equipment in the same condition as when received,
 - Returned to the place and on the date and time specified, or sooner if demanded by The Company and
 - Returned having used motorhome in a reasonable manner. (See Motorhome Use.)

CHARGES WHICH MAY BE DEDUCTED FROM THE INSURANCE SECURITY DEPOSIT:

- Fridge/Freezer not clean - £50
- Cooker hob and grill not clean - £50
- Shower and toilet compartment not clean - £50
- Toilet cassette not cleaned and emptied - £75
- Smoking in the motorhome – see 7
- Microwave damage - £75
- LCD TV damage - £150
- Punctured tyre - £30
- Damage of tyres - price of a new tyre, refit and any other associated costs
- Windscreen damage - cost of replacement
- Returning the motorhome later than the specified time – see 10a

PLEASE NOTE:

- The motorhome must be returned with a full tank of fuel - charges apply otherwise - see 4a.
- The hirer is liable for all overhead damage to the vehicle resulting from any accident. The maximum height and length of the motorhome is clearly stated.
- All incidents related to tyres including punctures are the hirer's responsibility.
- Responsibility for damage to the load in the van while the van is out on hire lies with the hirer/driver.
- g. Personal possessions are not covered. The Company shall not be liable for loss or damage to any property left, stored or transported by hirer or any other person in motorhome either before or after the return to Perth Motorhome Hire Ltd. Hirer hereby agrees to hold The Company harmless from and indemnify Perth Motorhome Hire Ltd against all claims based upon or arising out of such loss of damage. Hirers are strongly advised to take out holiday insurance.

3. DRIVER

- a. Must have held a full licence for a minimum of three (3) years.
- b. Must be between the ages of twenty-five (25) and seventy (70).
- c. All drivers must be present at time of collection and produce a photo driving licence. In the case of a UK paper licence, both the card and the counterpart paper licence must be produced and photographic identification in the form of a passport must be provided.
- d. Visitors from abroad must produce a valid unendorsed domestic driving licence or international driving licence as well as a passport.

- e. In addition to the driver's licence requirements, one other form of identity, such as a utility bill or a bank building society statement dated within the last three months, is required.
- f. Licence offences must meet the driver eligibility requirements of the insurance company.
- g. Only named drivers that have met the insurance company eligibility requirements are permitted to drive the motorhome.
- h. The hirer/named driver shall be liable for all costs and expenses incurred for speeding, parking fines, congestion charges. This includes any other offences committed against the Road Traffic Act or traffic regulations and indemnifies the Company from any liability.

4. FUEL, GAS AND DAILY MOTORHOME MAINTENANCE

- a. The motorhome will be provided with a full tank of fuel when it is collected. The motorhome must be returned with a full tank of fuel. If the motorhome is not returned with a full tank of fuel, a charge for the amount in pounds (£) required to bring the tank to full will be made to the hirer.
- b. A full gas cylinder will be supplied with the motorhome. If gas needs replenished during hire period, the hirer may refill the gas cylinder, present suitable receipt and be reimbursed.
- c. The responsibility of checking oil/water levels on a daily basis in the engine and other necessary motorhome components, such as checking tyre pressure, are the responsibility of the hirer while on hire.

5. BREAKDOWNS AND ACCIDENTS

- a. Seatbelts must be worn by all forward facing passengers. This is the hirer's responsibility.
- b. The Company will not be responsible for any third party damages or claims in connection with or as a consequence to any accident or breakdown.
- c. Should a breakdown or accident occur, The Company will not be held responsible for any hotel, replacement vehicle or consequential expenses connected to breakdowns or accidents.
- d. Great effort is made to ensure the hire motorhome is in a roadworthy and safe condition before hire commencement. The Company shall not be liable for any consequences arising from any defects or mechanical failure of the motorhome although all reasonable precautions have been taken to prevent such happenings.

BREAKDOWNS – Specifics

- e. 24hr breakdown coverage under the RAC is provided. The RAC phone number is located on the motorhome windscreen.
- f. The hirer may authorise repairs and replacements up to fifty pounds (£50) and will be reimbursed on supply of a valid receipt.
- g. The hirer must obtain permission from The Company for repair and replacement costs above fifty pounds (£50).

ACCIDENT – Specifics

- h. In the event of an accident:
 1. Call the Police.
 2. Do NOT admit guilt/fault or liability.
 3. Fill out an Accident Report.
 4. Notify Perth Motorhome Hire Ltd immediately – 01738 583807 or 07917 442482
- i. Should the motorhome be involved in an accident, however small, the full details must be filled out on an Accident Report form contained in the large cupboard of the motorhome adjacent to the heater.
- j. A diagram should be drawn. There is space on the back of the Accident Report for a diagram to be drawn.
- k. Hirer participates as an insured under a comprehensive motorhome insurance policy. Hirer agrees further to protect the interest of Perth Motorhome Hire Ltd and the insurance company in the event of accident during the hire term by:
 1. Notifying the police immediately if there is property damage, if people are injured and in order to determine fault for insurance purposes.
 2. Not admitting guilt or liability.
 3. Obtain names and address of parties involved and witnesses.
 4. Not abandoning the motorhome without adequate provisions for safely guarding and securing same.
 5. Notifying Perth Motorhome Hire Ltd (01738 583807 or 07917 442482) immediately, including holidays, of any loss or damage occurring to motorhome, and of any fault. Please indicate if the motorhome is not roadworthy or is liable to cause danger to any person or property.
- l. The motorhome should not be used until damage has been repaired, corrected and fault determined.

6. ANIMALS

We love animals. However, all animals are strictly prohibited in the motorhome. We offer our motorhomes allergen free.

7. SMOKING

Smoking is strictly prohibited inside the motorhome. Any infringement of this rule will incur a minimum charge of £100.

8. MOTORHOME USE

- a. The Motorhome shall not be used:
 1. For the carriage of passengers for hires for reward.
 2. Knowingly for any unlawful purpose.
 3. To propel or tow any other motorhome or trailer.
 4. For racing, pace making, reliability trials, speed testing or driver tuition.
 5. To carry a greater number of passengers and/or more baggage than recommended by the motorhome manufacturer.
 6. By any person who has given a fictitious or false name.
 7. By any person other than the hirer who signed the rental agreement or who have been named as a driver and approved by Perth Motorhome Hire Ltd, or by a motor motorhome repairer in the event of an accident or breakdown.
 8. By any person who is under the influence of alcohol or drugs.
 9. For travel to rock festivals or unauthorised sports events.

